

# Elterwater Park

## Country Guest House

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### Terms & Conditions

**Arrivals** : Rooms are usually available between 3pm and 7pm on the day of arrival, unless specifically arranged with Cornelia beforehand.

**Departure** : Please vacate your room before 11.30am on the day of departure.

**Shoes & Boots** : Due to animal traffic on our drive no outdoor shoes or boots please in any rooms except stone floor vestibules.

**Tea & Coffee** : There are tea and coffee making facilities and hairdryers in all rooms.

**Breakfast** : Breakfast is served in the dining room from 8.15am to 9.30am. Please arrange a specific time with Cornelia on your arrival as all breakfasts are cooked to order.

**Dinner** : Evening meals are served at 6.30pm in the dining room by prior booking no later than two days in advance. In the summer evening meals are only provided at weekends.

**Single Occupancy** : There is a £10 surcharge for single occupancy.

**One Night Bookings** : Are available at any time but there will be a surcharge of £4 per person at weekends and bank holidays.

**Packed Lunches** : Are available on request and comprise sandwich, drink, chocolate biscuit and a piece of fruit.

**Deposit** : A non refundable deposit is required at the time of booking.

**Cancellations** : Bookings cancelled a minimum of 7 days in advance will be able to transfer their deposit to another date within six months of the original date subject to availability. Bookings cancelled within the 7 days prior to the booked arrival date will not be able to transfer their deposit unless the room can be re-let.